



Member News
December 2013



Message from the President

A man was lost while driving through the country. As he tried to read a map, he accidentally drove off the road into a ditch. Though he wasn't injured, his car was stuck deep in the mud. So the man walked to a nearby farm to ask for help.

"Warwick can get you out of that ditch", said the farmer, pointing to an old mule standing in a field. The man looked at the haggardly mule and looked at the farmer who just stood there repeating. "Yep, old Warwick can do the job." The man figured he had nothing to lose. The two men and Warwick made their way back to the ditch.

The farmer hitched the mule to the car. With a snap of the reins he shouted, "Pull, Fred! Pull Jack! Pull Ted! Pull, Warwick!" And the mule pulled the car from the ditch with very little effort.

The man was amazed. He thanked the farmer, patted the mule and asked, "Why did you call out all of those other names before you called Warwick?" The farmer grinned and said, "Old Warwick is just about blind. As long as he believes he's part of a team, he doesn't mind pulling." Author: James W. Moore

The reason I tell this story is because I always knew I was a part of a good team of Board members. Unlike Warwick, I could have never done this job without their help. Everyone did their job in a stellar manner and that is why this past year has been so successful. I especially want to thank Paula Moore for the outstanding job she did organizing the spring and Fall Conferences. There are so many logistics that need to be worked out, but most of all she arranged for us to have great speakers. You came away from the conferences with a lot of important, useful information relevant to our jobs.

Accomplishments throughout the year include: Four Board Meetings; Spring Conference; Fall Conference; Setting a Budget; Signing the Chapter Agreement with AHVRP; 4 scholarships for members to attend the AHVRP Conference; 7 scholarships for members to attend MAHVRP Fall Conference; Award For Excellence;

These things would not be possible if it weren't for our outstanding Board. Tina Pridgeon, as Past President, helped me all along the way, plus she handled the Web Site. Pam Keenan took care of the Newsletters, Jean Morrow took great care of our financial affairs as Treasurer, Jamie Gillmore stepped in to assume the vacant position of Secretary and has done an excellent job. If you were able to attend any of the conferences, you know what a fabulous job Sheryl McClary did as hospitality chairman. Her decorations and give-aways were awesome! Barbara Frogue got the fun job of updating our Bylaws & Policy/Procedures and did a great job. Sherree Bryant helped with the Silent Auction and 50/50. The

Regions Reps, Paula Gangel, Deb Gibson, Alicia Rollins, Pat Long, and Sherree Bryant did a good job keeping the members in their region informed.

Thank you to all you “work mules” for this a fun and fabulous year. It has been a wonderful experience serving on the Board over the years and especially this year, having the privilege of serving as your President. I encourage other MAHVRP members to get involved with the Board. It enhances your job and expands your contacts. Your new President, Pam Keenan, would love to hear from you. We need to keep growing and changing with the times. We need YOU.

I wish everyone a Happy Holiday Season filled with lots of fun, family and friends. And I look forward to another great year as a member of MAHVRP!

Respectfully,
Linda McIntosh
MAHVRP President



Programming

Paula Moore, MAHVRP VP

31 MAHVRP members attended the 92nd annual Missouri Hospital Association convention at Tan-Tar-A, Lake Ozark, MO on November 5-8, 2013. Mary McCormack was our fabulous speaker! She presented four – 90 minute information packed education sessions.

- Volunteer Resources, Strategic Planning & Program
- Legal Awareness for Volunteer Administrators
- Program Operations and Risk Management
- Soaring Scores & More: How to inspire, Impact, Implement & Improve Customer Service Excellence Scores



On Wednesday, November conference participants enjoyed a buffet dinner. The band 38 Special performed for our listening pleasure. “They were great!!!”



The final night of the convention, November 6th, Scrubs and Beyond/Life Uniform hosted dinner for MAHVRP members at Bandana’s Restaurant. To show our appreciation MAHVRP Board members decorated volunteer uniforms and put on quite the fashion show for the evening entertainment!

Award for Excellence

This award recognizes an outstanding volunteer program in a health care facility under the direction of a volunteer administrator who is a member of the Midwest Association for Healthcare Volunteer Resource Professionals (MAHVRP). The award is presented each year at the MHA Annual Convention Award Luncheon. Jill Mechler, St. Louis Children's Hospital, won the 2013 Award for Excellence. Her winning program was "VITAL: Volunteers in the Act of Leadership. Congratulations to Jill Mechler and the VITAL Volunteers.

Scholarship

So that our membership may participate in meaningful leadership education and networking opportunities MAHVRP offers conference scholarships. All members are eligible to apply. Congratulations to seven Fall Conference recipients: Barbara Hutchison, Teresa Collins, Stephanie Spradling, Pat Long, Pam Keenan, Kay Steward and Barbara Frogue. They were each awarded a \$250 scholarship to attend the Fall Conference.

Silent Auction

Silent Auctions held at each of our conference help fund MAHVRP scholarships. Thanks to those who donated items to the fall auction and to those folks who bid and purchased auction items at Tan Tar A. The silent auction was a big success bringing in \$601 for future scholarships.

Regional Meetings

Region 1 / Paula Gangel, Representative

Region 2 / Sherree Bryant, Representative

Region 3 / Deb Gibson, Representative

Our Training and Development Department included our volunteers in the new employees' orientation. The volunteers attend the mornings of our 2-day sessions.

I am working with our local university to allow students to provide respite care for parents of children in our Children's Center and NICU. The volunteer time will be 2 hours slots.

Volunteer Services has been asked to participate in hospice, Palliative Care has been active for 15 months.

Looking for new fundraising and volunteer appreciation ideas.

Region 4 / Pat Long, Representative

Members met at Cox Health North on October 4 2013. Topic was Volunteer Engagement. The group discussed matching volunteer skills to the assignment.

Next meeting is set for December 6th in Joplin, MO. Each member is to bring a \$10 gift or ornament to exchange.

Region 5 / Alicia Rollins, Representative



Your

MAHVRP 2014 Board Members

<i>President</i>	<i>Pam Keenan</i>
<i>President Elect</i>	<i>Paula Moore</i>
<i>Vice President</i>	<i>Jean Morrow</i>
<i>Secretary</i>	<i>Sheryl McClary</i>
<i>Treasurer/Membership</i>	<i>Jamie Gillmore</i>
<i>Region 1</i>	<i>Amy Wiedmaier</i>
<i>Region 2</i>	<i>Marianne Franz</i>
<i>Region 3</i>	<i>Deb Gibson</i>
<i>Region 4</i>	<i>Shantelle Posten</i>
<i>Region 5</i>	<i>Terri Hall</i>
<i>Past President</i>	<i>Linda McIntosh</i>
<i>Professional Dev.</i>	<i>Tina Pridgeon</i>
<i>Hospitality/Historian</i>	<i>Paula Gangel</i>
<i>Promotions/Website</i>	<i>Alicia Rollins</i>
<i>Legislative/Advocacy</i>	<i>Crystal Lorah</i>
<i>Policies & Proc. Bylaws</i>	<i>Kay Steward</i>
<i>Silent Auction & 50/50</i>	<i>Sherree Bryant</i>