



Member News
August 2013



MHA's 91st Annual Convention & Trade Show

Nov. 6-8, 2013 | Tan-Tar-A Resort
Osage Beach, Mo.

Online registration begins Tuesday, Sept. 3

Programming

Paula Moore, MAHVRP VP

MAHVRP is delighted to announce that Mary McCormack, CAVS & AHVRP Principles Instructor, will be our speaker for the MAHVRP fall convention. Topics include Volunteer Resources, Strategic Planning and Program Enhancement. Here is a short example: Competing Resources? Striving to achieve a higher level of “program credibility”? What’s it going to take? Adapting traditional volunteer programs to what has become a new era in healthcare. A new generation of volunteers is critical to positioning your volunteer program for the future. Hear about current healthcare trends impacting volunteer programs and integrated program models designed to support these trends. This session will also cover the DVS’s role with advocacy, emergency & disaster preparedness and strategic alignment of goals. Achieving staff buy-in and important outcome measures will be reviewed. Thriving, not just surviving in today’s healthcare environment is a key focus of this session. Be the “visionary” leader it will take to move your volunteer program to the next level. And enjoy the success you will find!

Award for Excellence

This award recognizes an outstanding volunteer program in a health care facility under the direction of a volunteer administrator who is a member of the Midwest Association for Healthcare Volunteer Resource Professionals (MAHVRP). The award is presented each year at the MHA Annual Convention Award Luncheon.

To be eligible the volunteer program and/or service submitted must have functioned successfully during the previous twelve (12) months. The program and/or service must demonstrate substantial benefit to the service recipients, the health care facility and the involved volunteers. Entry forms can be found on the MAHVRP website. All entries must be postmarked or emailed by midnight August 19, 2013.

Scholarship

MAHVRP offers the opportunity to apply for conference scholarships. Our focus has always been on providing education and opportunities for networking for Volunteer Resource Professionals. To stay true to this, our organization holds silent auctions and 50/50 raffles in order to offer scholarships. For 2013 MAHVRP Fall Conference at Tan-Tar-A, the scholarship amount will be \$250. Several scholarships are available. Application deadline is September 27th. Information is posted on MAHVRP website. Awards will be announced October 11, 2013.

Regional Meetings

Region I Meeting

Paula Gangel, Region I Representative

The first Region I meeting of our organizational year was held Thursday, August 23rd at the Cheesecake Factory on the Country Club Plaza in Kansas City, Missouri. The group consisted of Leigh Acton, Heartland Regional Medical Center, Pam Keenan, The Community Blood Center, Jean Moorefield, Liberty Hospital, and Paula Gangel, The University of Kansas Hospital. Leigh, a volunteer coordinator, works with Amy Wiedmaier, also of Heartland Regional Medical Center, who was unable to attend due to a scheduling conflict.

Though a small group, we caught up on some of the more pressing issues in today's healthcare environment. Jean shared that Liberty Hospital has cut staff paid members lately. Unfortunately, the industry as a whole may experience more layoffs as hospitals attempt to operate in the black. The University of Kansas is experiencing a trend that is negatively impacting the budget, causing departments to be very conservative in regard to the dollars spent. Indeed, it's a conservative atmosphere in healthcare today.

Since Leigh is new to volunteer management, Paula, Jean and Pam shared information that is hopefully beneficial to her, including expounding on the advantages of joining MAHVRP and AHVRP. Pam, Jean and Paula spoke about the excellent speakers one typically finds at the Fall Conference held at TanTar A Resort in Osage Beach, Missouri, each November. They also expounded upon the tremendous networking opportunities found at the regional conference and at the National Conference, which is slated for late August in Indianapolis, Indiana.

It was a successful meeting as we welcomed Leigh to our profession and explained why joining our professional organization has helped us throughout the years. The next meeting will be held in the fall at a date not yet determined.

Region 2 Meeting

Sherree Bryant, Region 2 Representative

"Nuts and Bolts of Designing Internships" was the title of the meeting. Region 2 participants viewed the AHVRP video, [Interns Rock](#). Sherree Bryant, Volunteer Coordinator, Barnes-Jewish Hospital reported

that some participants are having great success working with an intern. She is looking forward to having an intern in her office very soon.

Region 3 Meeting

Deb Gibson – Region 3 Representative

No meeting

Region 4 – Friday, June 28

Pat Long, Region 4 Representative



Tremain Hospitality House



Jean Morrow, Citizens Memorial Hospital in Bolivar hosted our Region 4 meeting. **Thank you Jean!**

Jean invited us to have lunch at her hospital. The food was incredible. The Gift Shop Buyers and Managers were invited to attend.

During lunch we discussed what everyone did for Volunteer Appreciation Week. Paula Gangel was the speaker at CMH's Volunteer Appreciation Dinner. Jean said she did a fantastic job.

After lunch we will toured the Tremain Hospitality House. This is a hospitality house for patients with cancer and their families. It is absolutely beautiful and staffed fully by volunteers. Jean worked hard getting donations to furnish the house.

Our next meeting will be Friday, October 4.



Scholarship Awards

MAHVRP awarded 3 scholarships to the August 2013 AHVRP National Conference in Indianapolis, IN, in the amount of \$500 each. The list of scholarship recipients are Paula Gangel, Alicia Rollins and Kay Steward. Congratulations!