



December, 2004

MADVS NEWS

Missouri Association of Directors of Volunteer Services

Missouri Hospital Association 2004 Convention and Trade Show Tan-Tar-A Resort, Osage Beach, Nov 3-5.



Martee Robinson, presents her program of massage and meditation of Complimentary Alternative Medicine.



Harry Carroll, musician, (right) presents his program for Complimentary Alternative Medicine. Amy Davis (left) assists.



MHA State Convention Awards



Cindy Fishman, (*left*) coordinator of volunteer services-north campus, and Nancee Bloom, (*right*) coordinator of volunteer services-south campus for Barnes-Jewish Hospital in St. Louis, received the **2004 "Award for Excellence - In-House Health Care Volunteer Program"** from the Missouri Association of Directors of Volunteer Services.

Rose Mays, director of volunteer services at Capital Region Medical Center in Jefferson City, received the **2004 "Award for Excellence — Community Service/Outreach Programs"** from the Missouri Association of Directors of Volunteer Services.



MAHA has honored the St. John's Hospital - Lebanon Auxiliary in Lebanon, with "**Auxiliary of the Year**" for its volunteer services as an auxiliary with under 60 members. ***Congratulations to Sandy Trumbo, volunteer director.***



Glenda Hukriede, a volunteer at Golden Valley Memorial Hospital in Clinton, earned top honors from the MAHA as **2004 "Auxilian of the Year."** ***Congratulations to volunteer director, Pam Crump.***



The MAHA has honored the Phelps County Regional Medical Center Auxiliary in Rolla, with "**Auxiliary of the Year**" for its volunteer services as an auxiliary with 151-300 members.

Accepting the award are Jean Dunham, (*left*) auxiliary president; John Denbo, (*center*) chief executive officer of Phelps County Regional Medical Center; and Emily Barnes, (*right*) director of volunteer services. ***Congratulations Emily!***

The MAHA has honored the Medical Center of Independence Auxiliary in Independence, with **Auxiliary of the Year** for its volunteer services as an auxiliary with 60-150 members. Accepting the award are Virginia Antrim, (*left*) auxiliary president, and Sharon Boswell, (*right*) coordinator of volunteer services. ***Congratulations to Sharon!***



The MAHA has honored the Cox-Health Auxiliary in Springfield, with "**Auxiliary of the Year**" for its volunteer services as an auxiliary with more than 301 members.

Accepting the award are Bruce Hartley, (*left*) director of volunteer services and Jan Harris, (*right*) auxiliary past president. ***Congratulations to Bruce!***



From Our President

President's Annual Report 2004

Board Meetings

We moved around the state for our Board Meetings this year. Each meeting was held in a different city.

January 16, Columbia
April 29, Springfield
July 22, Jefferson City
Nov 3, Osage Beach

Regional Activities

All of the region representatives worked together with the Bruce Hartley the VP of Education, to coordinate regional education programs. The format for the year's programs were designed around the ASDVS Volunteer Management Certification Program. Regional program dates were published in the MADVS newsletter and were open to all members free of cost and non-members for \$35.00.

Education

In addition to the programs held regionally, a Spring Conference in Branson and a Fall Conference at Tan-Tar-A were held for all members. Spring Conference Topics: Human Resources Management and Public Relations -- Fall Conference Topics: Humor in the Workplace, Alternative Medicine and CAVS Mock Exam. Five sponsors supported our MADVS Fall Program: Growing Family, C.W. Young, Books R Fun, O.C. Tanner and The Candleshop of America. Thank you to those sponsors! Bruce also promoted and recruited state members as well as ASDVS members in bordering states to sign up for the CAVS exam. The exam is scheduled for January 24 in Kansas City. As of December 15, 29 people have expressed an interest in taking the exam!

ASDVS

Missouri was well represented at the ASDVS National Conference with an unofficial count of 14 attending. MADVS members put together a "Show Me MO" Basket for the Silent Auction.

Membership

69 members in 2004 compared to 54 members in 2003.

Newsletter

MADVS stayed well informed as Stephanie Spradling provided four newsletters via e-mail.

Website

Initial research and information was gathered for our website by Deb Dickinson. Hopefully we'll see MADVS on the Web in 2005.

Legislative

Provided regular updates on current issues in Missouri Healthcare. Topics: Medical Malpractice, Medicare Bill, Legislative Conference for MAHA, Pharmaceutical Bill 1160 to name a few. Janell Patton shared that legislative updates are available through the MHA Advocate which comes out weekly.

Financial Report

MADVS came in under budget this year. This is attributed to:

- 1) Sponsorships which covered our educational program expenses.
- 2) Approximately \$2000 budgeted to get our website off the ground this year was not spent. The website groundwork has begun the expenses involved in setting up the website have not yet been incurred.
- 3) Increased membership.



Jeri Grimes



Membership News

We currently have 69 members! Dues renewals for 2005 will be sent out in January. Send to: Cindy Fishman, Coord. Vol. Services, Barnes-Jewish Hospital, 216 S. Kingshighway, St. Louis, MO. 63110-1092. 314-4547132.

Welcome to new member :

Region 4

Sandy Trumbo
Volunteer Coordinator
St. John's Regional Medical Center
Joplin, Mo.

NOTE: 2005 Dues will be \$50.

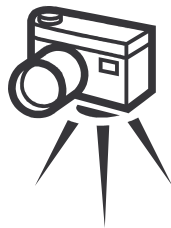
Silent Auction 2

The silent auction was a huge success, netting MADVS \$500! A big thank you to all who provided items and those who bid on items. Also thanks to those who worked on the committee.

Barbara Jacober, Chair
Cindy Fishman, Co-Chair

Photo Directory

If you would like to include your photo, email or snail mail it to Stephanie Spradling. If you haven't submitted a photo yet - **THINK ABOUT IT!** It is a great help to members to be able to put a *face with a name!*



2005 Board Meeting

The first meeting of the 2005 board will be held at the Missouri Hospital Association in Jefferson City, on Thursday, January 20, 2005 at 10:30 am. Lunch will be provided.

Nominating Committee

The following members have been elected to the 2005 MADVS Board:

President	Stephanie Spradling
President-Elect	Bruce Hartley
Vice-President	Kathy Hoff
Secretary	Emily Smith
Treasurer/Membership	Cindy Fishman
Members at Large:	
Region 1	Sharon Boswell
Region 2	Barb Fradkin
Region 3	Aileen Campbell
Region 4	Carol Steward
Region 5	Amy Davis
Nominating:	Jeri Grimes, Chair
	Janell Patton
	Bev Taulbee
	Jean Rathgeb
	Rita Laws



Committee Chairs and Committee members

Education:	Kathy Hoff
Education Committee:	Bruce Hartley
	Janell Patton
Professional Development:	Kay Steward
Hospitality/Historian:	Rose Mays
Finance/Membership:	Cindy Fishman
Finance Committee:	Linda Billington
	Jean Anton
Membership Committee:	Sharon Boswell
	Barb Fradkin
	Aileen Campbell
	Carol Steward
	Amy Davis
Promotions/Web:	Debra Dickinson
Legislative:	Jeri Grimes
By-Laws:	Ruth Ann Menneke
Policy & Procedures:	Tina Norris

Education

DVS's Rock!

By Bruce Hartley

VP/Education Chair

DVS CoxHealth, Springfield, Mo.

Hey all you cool people who lead volunteers ... guess what ... MADVS loves you. What a fun year it's been for our professional group. If you didn't take advantage of membership benefits during 2004, we hope you will get involved in 2005.

Here's the top 10 reasons why it's cool to be a member of MADVS:

10. Website (under development) for on-line educational resource.
9. Networking by e-mail, phone and meetings with peers in Missouri—priceless!
8. Neato Newsletter that comes out by e-mail 3-4 times a year.
7. Regional Roundtables in each district offered throughout the year.
6. MADVS members involved in national organization (ASDVS)—keeps Missourians up-to-date on everything.
5. Spring Education Conference is a good time to rekindle new ideas and friendships midyear.
4. Fall Education Conference is a highlight for education.
3. Fall Membership Meeting with officer installation a good time to meet MADVS officers for new year. Have your photo taken for the photo directory to use to match names and faces all year long.
2. CAVS cram study session and exam site in KC during Jan., 2005.
1. It's loads of fun to hang out with MADVS members whenever you have a chance!!!

So, now I have a challenge for everyone. Would you all share these top 10 reasons with anyone you know who would like to take advantage of being a MADVS member? I know there are hospitals in Missouri who have DVS's who are not involved in MADVS. Our state group is not a secret and is something we all should be proud of. If we love our jobs, why not love MADVS so we can be the very best we can be?

On another note—the countdown is on for the CAVS exam, Jan. 24, in Kansas City. I hope everyone is excited about bringing our membership up a level by obtaining professional certification by our national organization. Congratulations in advance to everyone who are taking advantage of the exam in our home state.

God bless you all and happy new year, friends.

MADVS NEWS
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Please call Membership Chair Emily Smith at
573/882-5456
or e-mail smithes@health.missouri.edu
to inform us about any mailing list changes.
Editor: Stephanie Spradling



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Region 4 Representative -

Region 5 Representative—Mary Kay Hoelscher, St Mary's Health Ctr
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MADVS Regions

